# Opsfolio CaaS for SOC 2® Type I & Type II

Simplifying SOC 2® Compliance with Human Expertise and AI Automation in a white glove "Done for You" model.

**Netspective**
EXTENDING THE ENTERPRISE

# Overview

Challenges in SOC 2® Compliance Today

What is Opsfolio CaaS for SOC 2®?

Key Challenges we solve

How Opsfolio CaaS Transforms SOC 2® Compliance

Key Features & Capabilities

# Challenges in SOC 2® Compliance Today

SOC 2® compliance is complex, manual, and resource-intensive.

Disconnected tools and spreadsheets hinder a unified compliance view.

Evolving Trust Services Criteria require constant updates and monitoring.

Evidence collection is often scattered and time-consuming.

Lack of continuous monitoring leads to last-minute audit surprises.

> *Your biggest challenge is likely a lack of staff to manage all the tasks necessary to pass an AICPA SOC 2® audit. We offer a white glove 'Done for You' model, with expert human support and AI-powered automation, handling every aspect of your SOC 2® journey.*

# What is Opsfolio CaaS for SOC 2®?

Managed, end-to-end compliance readiness platform tailored for SOC 2® Type I & II.

Combines expert human advisory with AI-driven automation for speed and accuracy.

Centralizes controls mapping, automates compliance workflows, and continuously monitors control effectiveness.

Delivers a single platform for evidence management, audit tracking, and real-time reporting.

> " *Our biggest asset to your initiatives isn't just our software and AI, but the real humans we provide, who, through a white glove 'Done for You' model, will ensure you achieve SOC 2® certification.* "

# Key Challenges We Solve

Manual compliance workflows that waste time and resources.

Fragmented evidence collection and documentation.

Delays in identifying and remediating control gaps.

Limited visibility into compliance posture and risks.

Difficulty maintaining continuous compliance between audits.

> " *We take full accountability and responsibility for delivering your SOC 2® certification through our expert white glove "Done for You" model.* "

# How Opsfolio CaaS Transforms SOC 2 ® Compliance

- Centralized Control Framework: All SOC 2 ® Trust Services Criteria mapped and monitored in one place.

- AI-Driven Task Automation: Automated identification and prioritization of remediation tasks integrated into client workflows.

- Human Expertise: Compliance consultants guide audit preparation, evidence validation, and ongoing support.

- Continuous Monitoring: Real-time risk insights and alerts keep your controls audit-ready at all times.

- Seamless Integrations: Connects with security tools, ticketing, and CI/CD pipelines for live data ingestion.

# Key Features & Capabilities

| | |
|---|---|
| Security & Trust Services Criteria Mapping | Full mapping of SOC 2® Trust Services Criteria (Security, Availability, Processing Integrity, Confidentiality, Privacy) |
| Automated Task Generation & Prioritization | AI generates prioritized remediation and audit tasks based on gaps, scans, and risk |
| Evidence Management & Documentation | Centralized, searchable repository for evidence and audit artifacts — making compliance proof effortless and transparent. |
| Continuous Monitoring & Alerts | AI-powered continuous monitoring of security posture and control effectiveness |
| Human Advisory & Support | Dedicated compliance consultants providing tailored guidance, audit preparation, and review |
| Seamless Integration with Client Ecosystem | Seamless sync with client tools like Jira, GitHub, Security Scanners for continuous data |

# Security & Trust Services Criteria Mapping

- Exhaustive catalog of SOC 2® Trust Services Criteria (Security, Availability, Processing Integrity, Confidentiality, Privacy).

- Continuous tracking of applicable controls, policies, and assessment procedures.

- Ensures no control is overlooked or under-monitored throughout the compliance cycle.



> " We take full accountability and responsibility for delivering your SOC 2® certification through our expert white glove "Done for You" model. "

# Automated Task Generation & Prioritization

- AI analyzes gaps, scan results, and audit feedback to generate prioritized compliance tasks.

- Tasks are automatically pushed to existing workflows (e.g., Jira, GitHub) for fast action.

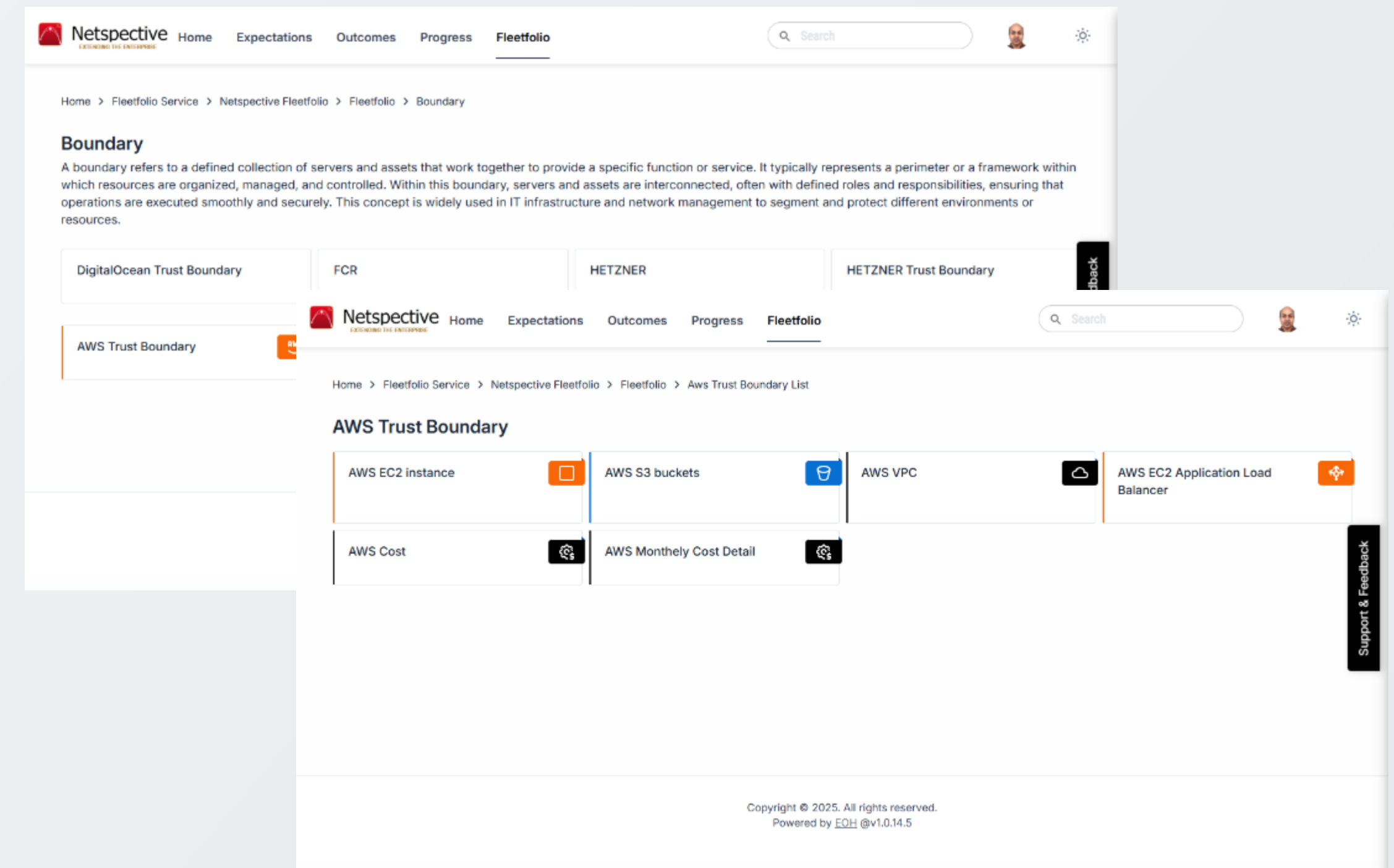- Reduces manual coordination and accelerates remediation cycles.
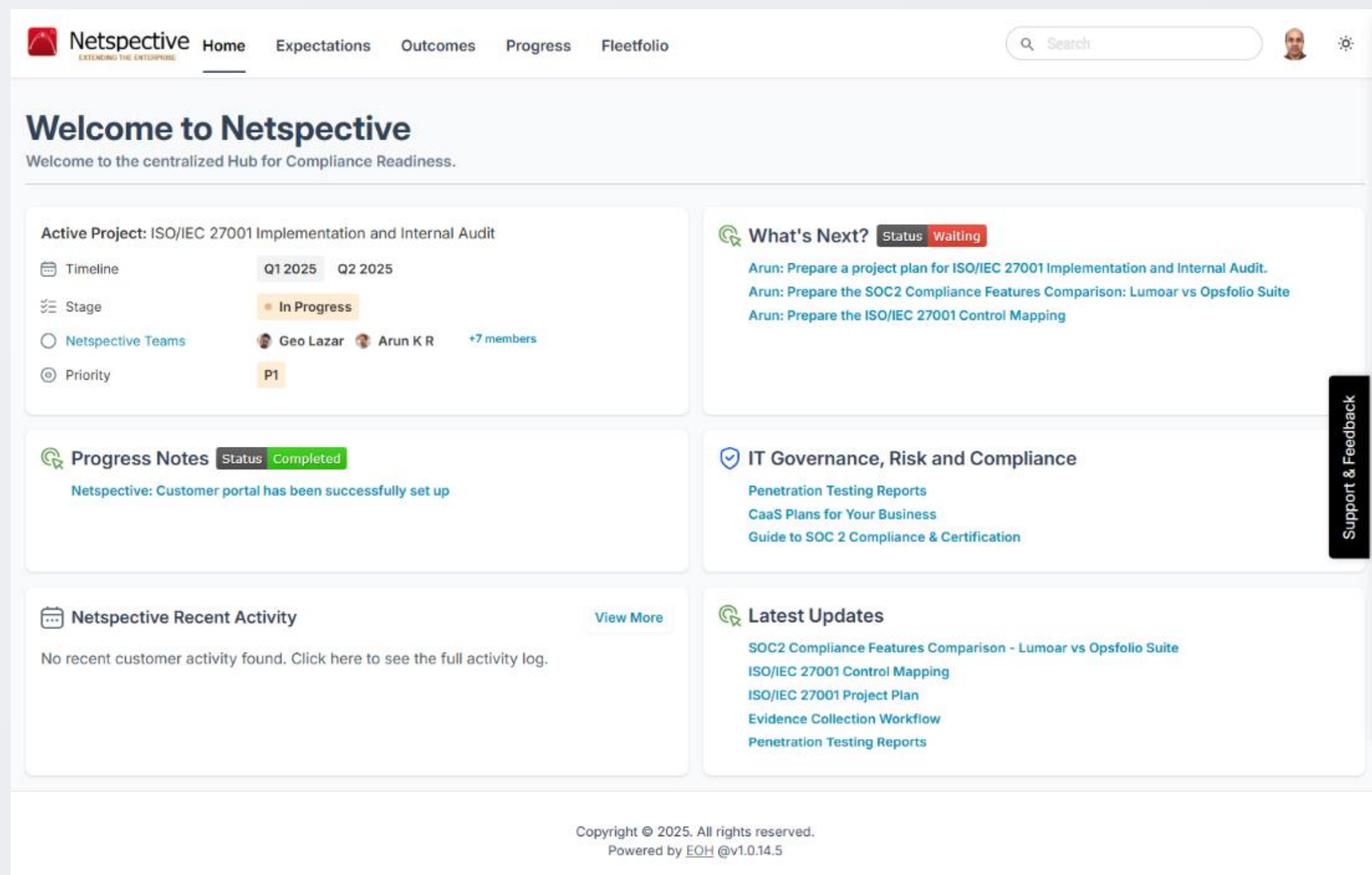
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*With our white glove "Done for You" model, if your team is unavailable, we take full responsibility for keeping your tasks on track and meeting deadlines.*
"

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# Evidence Management & Documentation

- Centralized, searchable repository for all audit artifacts, policies, procedures, and evidence.

- Simplifies proof of compliance during audits with instant access to relevant documents.

- Supports versioning, access controls, and audit trails for transparency.

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# Continuous Monitoring & Alerts

- AI-powered monitoring of control performance and risk factors 24/7.

- Real-time alerts on deviations or emerging risks tied to SOC 2® criteria.

- Enables proactive remediation to avoid audit surprises and maintain compliance posture.

" *If your staff would like to do it themselves, they can just use our software, but if staff are unavailable, we will take care of the continuous monitoring and alerts for you.* "

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# Human Advisory & Support

- Dedicated compliance experts work closely with your teams for tailored guidance.

- Assistance with audit readiness reviews, gap analysis, and evidence validation.

- Support for auditor engagement and remediation planning.

" We provide a white glove "Done for You" service, offering expert human advisory support to guide you through every stage of the SOC 2® process. "

# Seamless Integration with Client Ecosystem

- Connects with tools like Jira, GitHub, security scanners, ticketing systems.

- Continuous ingestion of vulnerability scan data and operational metrics.

- Integrates evidence and task updates to maintain a real-time compliance status.

> " *Our white glove "Done for You" model means we will manage all integrations, ensuring seamless synchronization with your existing tools and minimal effort required from your team.* "
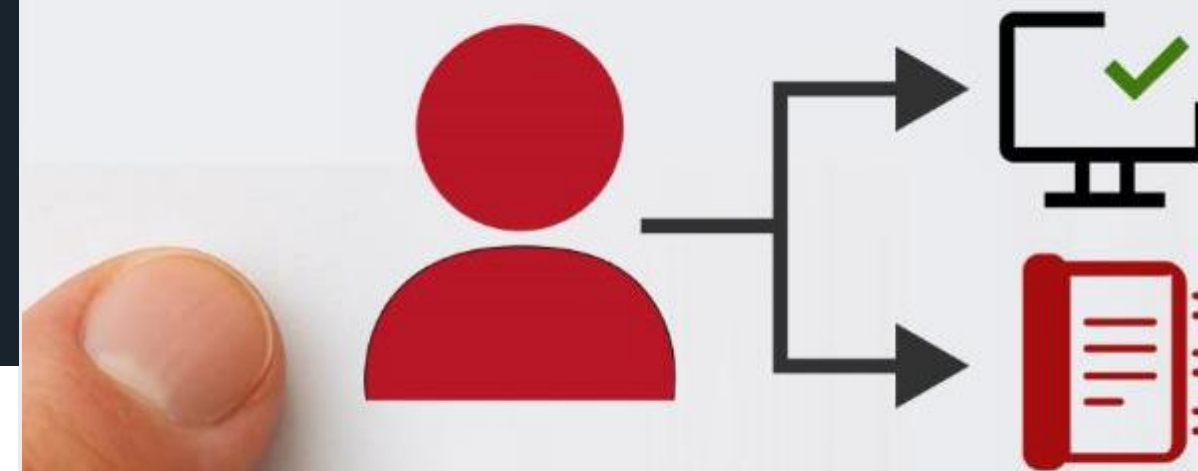
# How It Works

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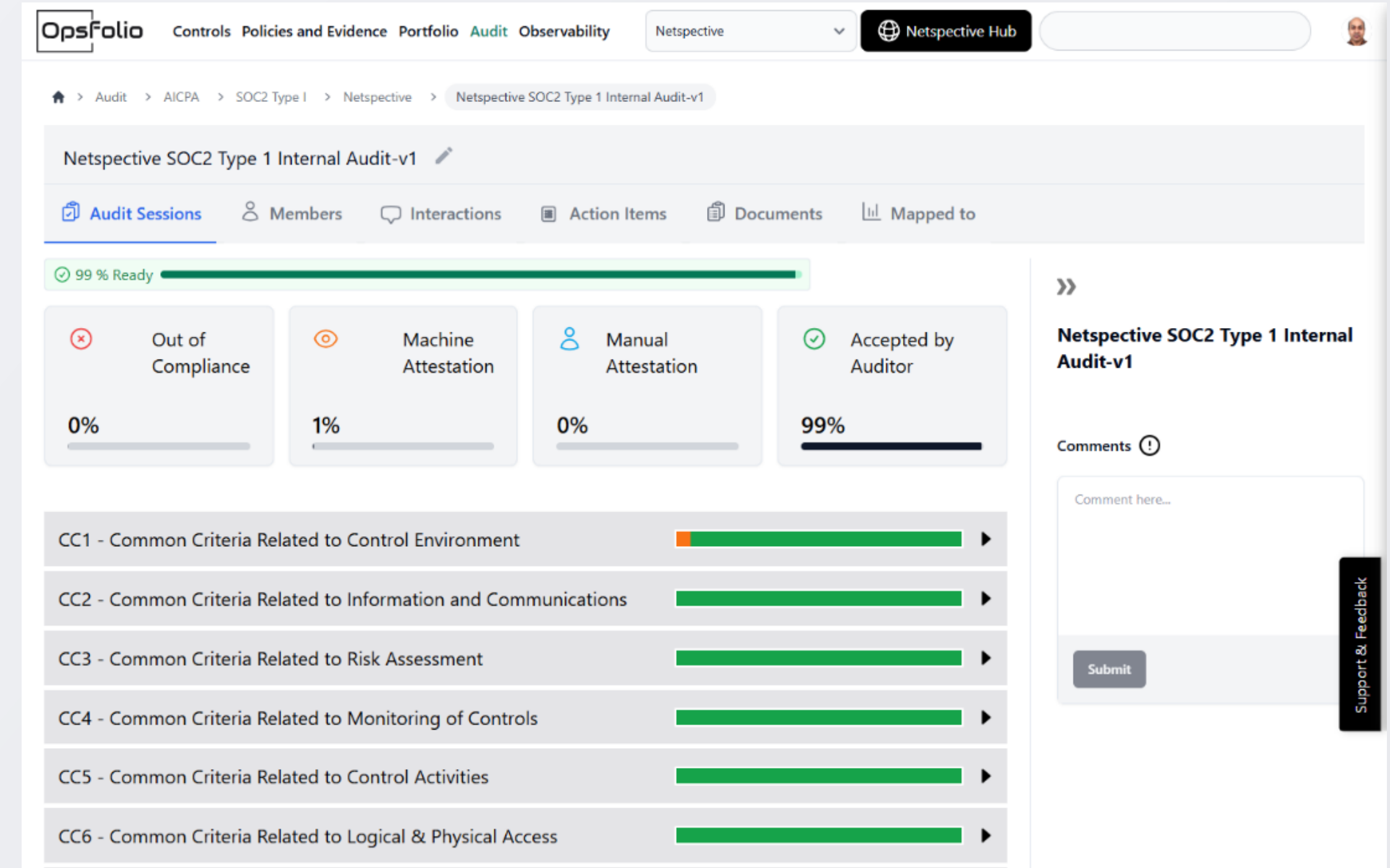


" With our white glove "Done for You" model, we handle every step of the process, ensuring smooth and hassle-free SOC 2® certification. "

# The Opsfolio Advantage: Human + AI Collaboration

- AI automates repetitive, data-heavy tasks such as scan ingestion and risk scoring.

- Human experts interpret complex requirements, provide context, and validate findings.

- This collaboration reduces manual overhead and accelerates audit readiness while ensuring accuracy and compliance quality.

" *Our white glove "Done for You" service offers the best of both worlds—AI-powered automation and expert human guidance at every step of your SOC 2® journey.* "

# Customer Journey / How It Works

1. Initial Assessment: Map SOC 2® controls and assess current compliance posture.

2. Automated Task Creation: AI generates prioritized remediation tasks.

3. Continuous Monitoring: Real-time control status and alerts.

4. Human Review: Compliance experts review, coach, and validate evidence.

5. Audit Preparation & Support: Assist in final evidence compilation and auditor interactions.

# Why Choose Opsfolio CaaS for SOC 2®?

- Proven compliance platform trusted for federal and industry standards.

- End-to-end hybrid service combining AI efficiency and human expertise.

- Reduces time to audit readiness and ongoing compliance maintenance effort.

- Provides transparency, centralized control, and continuous risk management.

" *Experience the difference with our white glove "Done for You" service—we take full responsibility for your SOC 2® compliance journey.* "

# Thank you

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**CONTACT US**

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